

## Reminder: Authorization requirements for therapy services

*This communication applies to the Medicaid programs for Simply Healthcare Plans, Inc. (Simply) and Clear Health Alliance (CHA).*

Consistent with the Florida Medicaid program's authorization requirements for therapy services, Simply, CHA and Health Network One\* (HN1) — Simply and CHA's contracted therapy vendor — require therapy providers (physical, occupational, and speech therapy) to submit the below information and/or documents when submitting a request for authorization for therapy services:

- Recipient information, including Florida Medicaid identification number
- Requesting provider information, including the provider's National Provider Identifier (NPI)
- Rendering provider information, including the provider's NPI (if different from the requesting provider)
- Ordering provider information, including the practitioner's NPI
- Procedure code(s) with modifier(s), when applicable
- Full description of the service(s) requested, including amount, duration, and frequency
- Summary of the recipient's current health status, including diagnosis(es) pertinent to the recipient's need for the service(s) being requested
- Service delivery address
- Unit(s) of service requested
- Dates of service
- A copy of the physician's order, if applicable
- A copy of the recipient's current care plan, if applicable, signed by the physician
- Any additional submission requirements included in the service-specific coverage policy
- Any additional documentation requested by the health plan or HN1

A copy of the *Florida Medicaid Authorization Requirements Policy* can be located at:

[https://ahca.myflorida.com/medicaid/review/General/59G\\_1053\\_Authorization\\_Requirements\\_Coverage\\_Policy.pdf](https://ahca.myflorida.com/medicaid/review/General/59G_1053_Authorization_Requirements_Coverage_Policy.pdf)

To ensure expedient processing of requests for authorization for therapy services, please include all necessary information listed above with your request. Requests for authorizations received without the required documents **will be denied**.

\* Health Network One is an independent company providing physical, occupational and speech therapy services on behalf of Simply Healthcare Plans, Inc. and Clear Health Alliance.

<https://provider.simplyhealthcareplans.com>

<https://provider.clearhealthalliance.com>

Simply Healthcare Plans, Inc. is a Managed Care Plan with a Florida Medicaid contract. Simply Healthcare Plans, Inc. dba Clear Health Alliance is a Managed Care Plan with a Florida Medicaid contract.

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