

## **Provider Bulletin**

October 2021

## New LTSS expanded benefits, open enrollment, and more

Effective October 1, 2021, Simply Healthcare Plans, Inc. (Simply) will offer new and enhanced expanded benefits to our members. Simply has complemented the traditional Medicaid benefits by developing a package of value-added services specifically for our Long-Term Services and Supports (LTSS) members. These new and existing benefits were created to improve the well-being of our members and help them stay as healthy as possible.

In addition to our expanded benefits, Simply is actively working on more ways to enhance the provider experience. These enhancements will be communicated in the near future.

Note: The Statewide Medicaid Managed Care (SMMC) annual open enrollment season also begins October 1, 2021. During open enrollment, members may choose a different managed care plan or remain with their current plan. Open enrollment will occur in phases based on the region in which the member lives.

Benefit category	Benefit description
Assisted living facility (ALF)	Members can select up to \$50 worth of items:
move in basket (New)	For LTSS members currently living in an ALF and new members
	transitioning/moving into an ALF.
	* One lifetime benefit
Caregiver transportation	Four one-way trips monthly to visit a member who is residing at an ALF.
(New)	For LTSS eligible caregivers who need transportation to see loved ones
	in an ALF.
Healthy living benefit (New)	Healthy lifestyle aids for LTSS members that includes a wide variety of assistive devices and adaptive aids to help members maintain independence in their homes. *Members can select two of the following items to achieve better health:  • Digital scale, home blood pressure cuff, peak flow meter, reachers/grabbers, lumbar pillow, personal fan, clip on lamp, walker
	bag, or a pair two of face masks.
	* One lifetime benefit to choose two items.
30-day bed hold	Based on meeting requirements, member will receive a 30-day bed hold at
(Existing)	assisted living and adult family care homes.
Nursing home transition fund	\$5,000 transition fund to cover costs to move out of a nursing home into the
(Existing)	community will cover certain costs, such as security utility deposits, household furnishing, and moving expenses.
Transportation (Existing)	Four one-way trips to community designation up to 25 miles per month.
Caregiver therapy	Individual therapy for caregivers. Unit of service is fifteen minutes; limit of four
(Existing)	units per day, a maximum of 12 days per year.

For more information, please contact your Provider Relations representative or call Provider Services at **877-440-3738**. You can also visit us online at <a href="https://provider.simplyhealthcareplans.com/florida-provider">https://provider.simplyhealthcareplans.com/florida-provider</a>.

Full lists of expanded benefits can be found in our provider manuals: <a href="https://provider.simplyhealthcareplans.com/florida-provider/manuals-and-guides.">https://provider.simplyhealthcareplans.com/florida-provider/manuals-and-guides.</a>

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