

## **Important notice: HIPAA verifiers on fax documents**

*This communication applies to the Medicaid programs for Simply Healthcare Plans, Inc. (Simply) and Clear Health Alliance (CHA) as well as the Medicare Advantage program for Simply.*

All faxes sent to Simply and CHA will need to have **three HIPAA verifiers** in order for authorizations to be processed.

The first acceptable *HIPAA* verifier that must be included in all faxes is:

- Member's first and last name

Second and third acceptable verifiers are:

- Date of birth
- Member ID (Simply ID and Medicaid ID)
- Address
- Telephone number
- Authorization number

Send authorization faxes to **1-866-495-1986**.

<https://provider.simplyhealthcareplans.com>

<https://provider.clearhealthalliance.com>

Simply Healthcare Plans, Inc. is a Managed Care Plan with a Florida Medicaid contract. Simply Healthcare Plans, Inc. dba Clear Health Alliance is a Managed Care Plan with a Florida Medicaid contract.

Simply Healthcare Plans, Inc. is a Medicare contracted coordinated care plan that has a Medicaid contract with the State of Florida Agency for Health Care Administration to provide benefits or arrange for benefits to be provided to enrollees. Enrollment in Simply Healthcare Plans, Inc. depends on contract renewal.