



HEDIS record requests

Measurement year 2022

This communication applies to the Medicaid programs for Simply Healthcare Plans, Inc. (Simply) and Clear Health Alliance (CHA) as well as the Florida Healthy Kids (FHK) program for Simply.



Medicaid Managed Care
Florida Healthy Kids

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HEDIS® is a registered trademark of the National Committee for Quality Assurance (NCQA).

Our goal is to make
HEDIS easier for
you!

What is HEDIS?

Healthcare

Effectiveness

Data and

Information

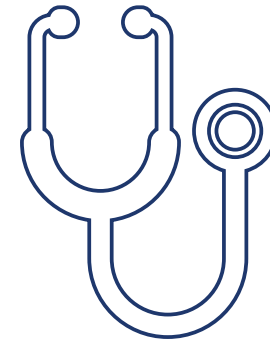
Set

HEDIS measures performance in healthcare where improvements can make a meaningful difference in people's lives.

Retrospective review



HEDIS is a look backwards at the year or years prior.



HEDIS is a retrospective review of services and performance of care.

HEDIS hybrid data

HEDIS hybrid data is a combination of:

Administrative data: Data captured from claims from encounters, pharmacy, and labs.

Medical record review: A clinical review of services and care provided and documented in the member's medical record.

What is your role in
HEDIS?

Your role

- Ensure preventive healthcare screenings are done in timeframe.
- Know your electronic medical record (EMR) system and set flags for patients that have gaps in care.
- Ensure all screenings are documented in the medical record.
- Verify that the date of service, date of birth, and the member's name are legible and correct.
- If you use a third-party vendor, familiarize yourself with their record request process and verify that they are meeting request deadlines.
- Communicate which vendor you use to the Simply and CHA associate requesting medical records.
- Fax or email records back within the specified turnaround time.

How to reach HEDIS goals



Understand the measures.



Follow best practices.

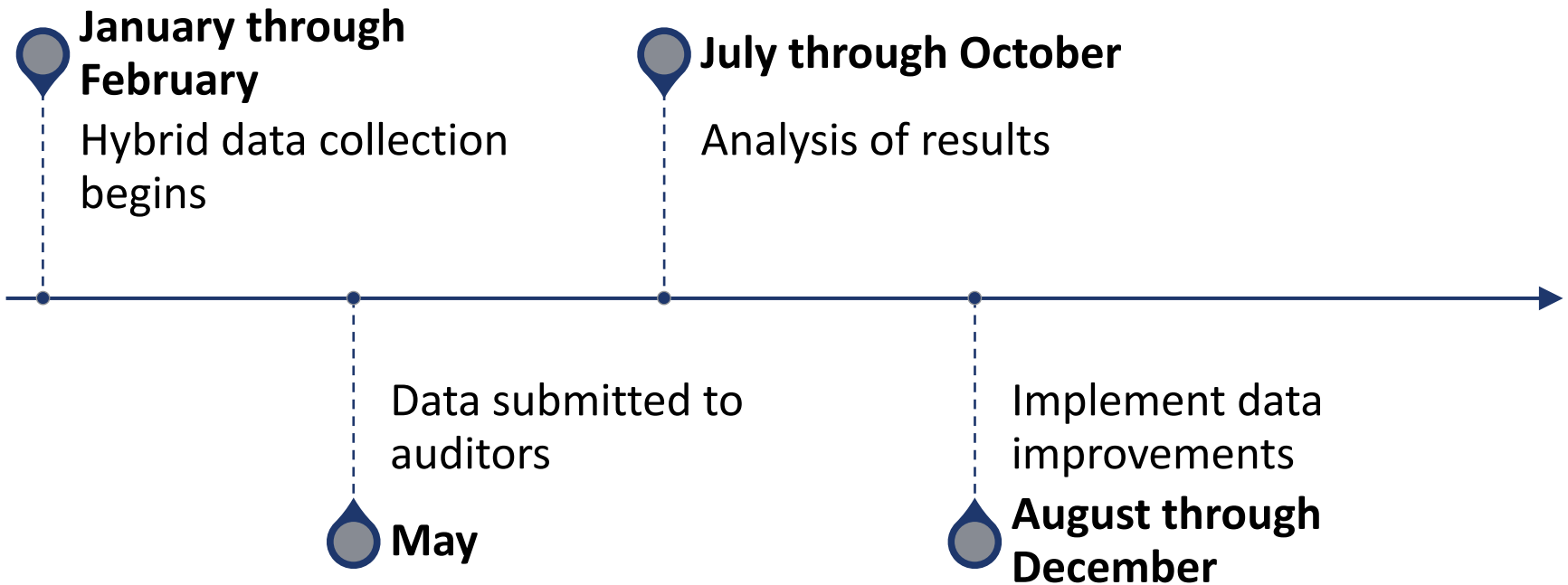


Optimize EMR for efficiency.
Delegate a team member to manage HEDIS.



Establish a habit.
Consistency is key!

Annual HEDIS calendar



Medical record requests

Medical record requests are sent by fax or email and includes:



HEDIS nurse contact information including phone, email, and fax.



A patient list.



The measure(s) we are auditing.



Explanation of the minimum documents needed.

A HEDIS nurse with Simply and CHA can also do an onsite review and will schedule the appointment with your office.

What about HIPAA?

Under the *Health Information Portability and Accountability Act (HIPAA)* rule:

- Personal health information (PHI) can be collected and shared with the health plan for quality purpose.
- Data collection is permitted.
- ***No further authorization is needed from the patient.***



Hybrid measures acronyms

Acronym	Measure
CBP	Controlling High Blood Pressure
PPC	Prenatal and Postpartum Care
COL	Colorectal Cancer Screening
CCS	Cervical Cancer Screening
IMA	Immunizations for Adolescents
LSC	Lead Screening in Children
CIS	Childhood Immunization Status
WCC	Weight Assessment and Counseling for Nutrition and Physical Activity for Children/Adolescents
*HBD	Hemoglobin A1c Control for Patients with Diabetes
*BPD	Blood Pressure Control for Patients with Diabetes
*EED	Eye Exam for Patients with Diabetes

** New in 2022*

Whom do I contact if I have a question about a HEDIS request?

The request will have the name and contact information of the requesting nurse for any questions.

What If I don't have the requested information?

Contact the requesting nurse.

Should I send the entire record?

No, only the requested information.

HEDIS hybrid measures

CBP — Controlling High Blood Pressure

CBP	
Measure description	Members 18 to 85 years of age who had a diagnosis of hypertension (HTN) and whose blood pressure (BP) was adequately controlled (<140/90 Hg) during the measurement year
Documentation needed	<ul style="list-style-type: none">• The last BP taken during the measurement year• The BP can be taken during an office visit, telehealth visit• The BP may also be self reported by the member

PPC — Prenatal and postpartum care

PPC	
Measure description	Female members who had a live birth on or between October 8 of the year prior and October 7 of the measurement year
Documentation needed	<ul style="list-style-type: none">• Prenatal care:<ul style="list-style-type: none">• All prenatal visits, labs, and ultrasounds• Postpartum care:<ul style="list-style-type: none">• Postpartum visit

COL — Prenatal and postpartum care

COL	
Measure description	Members ages 45 to 75 who had appropriate screening for colorectal cancer
Documentation needed	At least one of the following: <ul style="list-style-type: none">• FOBT during the measurement year• Flexible sigmoidoscopy during the measurement year or the prior four years• Colonoscopy during the measurement year or the nine years prior to the measurement year• Computed tomography (CT) colonography (virtual colonoscopy) during the measurement year or the four years prior• FIT-DNA (aka Cologuard) testing during the measurement year or two years prior

CCS — Cervical Cancer Screening

CCS	
Measure description	<ul style="list-style-type: none">• Women ages 21 to 64 who had cervical cytology performed within the last three years• Women ages 30 to 64 who had cervical high-risk human papillomavirus (hrHPV) testing performed within the last five years• Women ages 30 to 64 who had cervical cytology/high-risk human papillomavirus (hrHPV) co-testing performed within the last five years
Documentation needed	<ul style="list-style-type: none">• Date and result of cervical cancer screening test• Date and result of cervical hrHPV screening for women ages 30 to 64• Evidence of hysterectomy with no residual cervix for exclusion.

IMA — Immunizations for Adolescents

IMA	
Measure description	Adolescent members turning 13 years of age in the measurement year who had who had all the required immunizations by their 13th birthday which include meningococcal, Tdap, and HPV
Documentation needed	<ul style="list-style-type: none">• Office vaccine record (Not Florida shots)• All encounters with vaccine administered

LSC — Lead screening in children

LSC	
Measure description	The percentage of children 2 years of age who had one or more capillary or venous lead blood test for lead poisoning by their second birthday
Documentation needed	<ul style="list-style-type: none">• A note indicating the date the test was performed and the result or finding• Lab with result

CIS — Childhood Immunization Status

CIS	
Measure description	Percentage of children who turned 2 years of age in the measurement year who had all the required immunizations on or before their second birthday
Documentation needed	<ul style="list-style-type: none">• Office vaccine record (Not Florida shots)• Encounters with vaccine administered

WCC — Weight Assessment and Counseling for Nutrition and Physical

WCC	
Measure description	<ul style="list-style-type: none">• Activity for children/ adolescents• Members 3 to 17 years of age who had an outpatient visit with a PCP or OB/GYN with the following components in the measurement year
Documentation needed	<ul style="list-style-type: none">• All encounters for measurement year

HBD — Hemoglobin A1c Control for Patients with Diabetes

HBD	
Measure description	<p>The percentage of members 18 to 75 years of age with diabetes (types 1 and 2) whose hemoglobin A1c (HbA1c) was at the following levels during the measurement year:</p> <ul style="list-style-type: none">• HbA1c control (< 8.0%).• HbA1c poor control (> 9.0%)
Documentation needed	<ul style="list-style-type: none">• Last A1c with result taken in measurement year

BPD — Blood Pressure Control for Patients With Diabetes

BPD	
Measure description	The percentage of members 18 to 75 years of age with diabetes (types 1 and 2) whose BP was adequately controlled (< 140/90 mm Hg) during the measurement year
Documentation needed	<ul style="list-style-type: none">• Last BP documented in measurement year

EED — Eye Exam for Patients with Diabetes

EED	
Measure description	The percentage of members 18 to 75 years of age with diabetes (types 1 and 2) who had a retinal eye exam
Documentation needed	<ul style="list-style-type: none">• A note or letter prepared by an ophthalmologist, optometrist, PCP, or other healthcare professional indicating that an ophthalmoscopic exam was completed by an eye care professional (optometrist or ophthalmologist), the date when the procedure was performed, and the results• A chart or photograph indicating the date when the fundus photography was performed and one of the following:<ul style="list-style-type: none">• Evidence that an eye care professional (optometrist or ophthalmologist) reviewed the results• Documentation of a negative retinal or dilated exam by an eye care professional (optometrist or ophthalmologist) in the year prior to the measurement year, where results indicate retinopathy was not present (for example, documentation of normal findings)

Looking to the future

Electronic clinical data systems (ECDS):

- ECDS foster more specific patient centered care
- Supports standardization of data
- Allows exchange of data more efficiently
- ECDS data collection is a part of a nationwide plan to capture information regarding aspects of care quality with less reliance on clinical medical record review

The current and future measures transitioning to ECDS reporting are:

- MY2022-2023 hybrid and optional ECDS reporting COL, BCS, and Follow-up for ADHD Meds
- MY2024 ECDS-only reporting

Thank you

<https://provider.simplyhealthcareplans.com> | <https://provider.clearhealthalliance.com>

Simply Healthcare Plans, Inc. is a Managed Care Plan with a Florida Medicaid contract. Simply Healthcare Plans, Inc. dba Clear Health Alliance is a Managed Care Plan with a Florida Medicaid contract.

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