

Legacy Provider Portal update

This communication applies to the Medicaid programs for Simply Healthcare Plans, Inc. (Simply) and Clear Health Alliance (CHA) as well as the Florida Healthy Kids (FHK) and the Medicare Advantage program for Simply.

Effective January 1, 2022, Simply and CHA are decommissioning the Legacy Provider Portal. You will no longer be able to access the Legacy Provider Portal at the following URL:

<https://b22cwsprodext.cishoc.com/tzg/cws/registration/registrationLogin.jsp>.

Starting January 1, 2022, Simply and CHA providers should use the Availity Portal.* If you do not have an Availity account, please create one via the Availity website: <https://www.availity.com>.

If you have questions related to the Availity Portal, contact Availity Client Services Monday through Friday, 8 a.m. to 7 p.m. Eastern time (excluding holidays) at **800-282-4548** or select **My Support Tickets** under *Help & Training* from the top navigation bar.

* Availity, LLC is an independent company providing administrative support services on behalf of Simply Healthcare Plans, Inc. and Clear Health Alliance.

<https://provider.simplyhealthcareplans.com> | <https://provider.clearhealthalliance.com>

Simply Healthcare Plans, Inc. is a Managed Care Plan with a Florida Medicaid contract. Simply Healthcare Plans, Inc. dba Clear Health Alliance is a Managed Care Plan with a Florida Medicaid contract.

Simply Healthcare Plans, Inc. is a Medicare contracted coordinated care plan that has a Medicaid contract with the State of Florida Agency for Health Care Administration to provide benefits or arrange for benefits to be provided to enrollees. Enrollment in Simply Healthcare Plans, Inc. depends on contract renewal.

Simply Healthcare Plans, Inc. is a Managed Care Plan with a Florida Healthy Kids contract.

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