

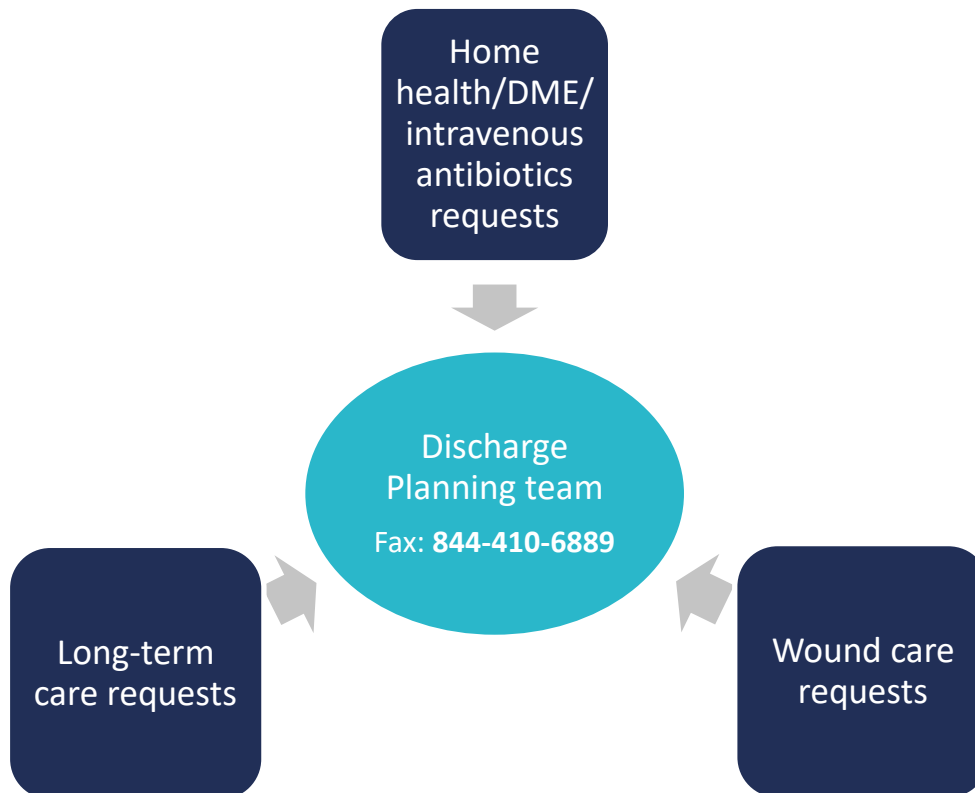
Important notice: Discharge Planning updates

This communication applies to the Medicaid programs for Simply Healthcare Plans, Inc. (Simply) and Clear Health Alliance (CHA).

In an effort to better serve our members and reduce readmission rates for inpatient level of care, we are introducing a designated Discharge Planning team that will focus solely on coordinating all discharge needs for our members. The team has the primary focus of safely discharging members and improving provider satisfaction by treating every discharge as a priority.

Currently, providers are required to send requests to multiple fax numbers, depending on the type of home health/durable medical equipment (DME) need or line of business (Statewide Medicaid Managed Care Managed Medical Assistance vs. Statewide Medicaid Managed Care Long-Term Care).

Effective November 15, 2021, our dedicated Discharge Planning team will have their own fax line at **844-410-6889**. Providers who need to coordinate discharge needs for our members will send all requests to this fax line, and this team will take care of the rest!



<https://provider.simplyhealthcareplans.com> | <https://provider.clearhealthalliance.com>

Simply Healthcare Plans, Inc. is a Managed Care Plan with a Florida Medicaid contract. Simply Healthcare Plans, Inc. dba Clear Health Alliance is a Managed Care Plan with a Florida Medicaid contract.

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