

Provider Bulletin September 2021

New and enhanced expanded benefits

Effective October 1, 2021, Simply Healthcare Plans, Inc. (Simply) and Clear Health Alliance (CHA) will offer new and enhanced expanded benefits to our members. Simply and CHA have enhanced the traditional Medicaid benefits by developing a package of value-added services specifically for our CHA and Long-Term Services and Supports (LTSS) members. These benefits were created to improve the well-being of our members and help them stay as healthy as possible.

Benefit category	Benefit description	Min	Max	Eligible
		age	age	population(s)
Assisted living facility (ALF) move-in basket (New)	Members can select up to \$50 worth of items. For LTSS members currently living in an ALF and new members transitioning/moving into an ALF.*	18	N/A	LTSS members
Caregiver transportation (New)	(*Once lifetime benefit) Four 1-way trips monthly to visit a member who is residing at an ALF or nursing facility. For LTSS eligible caregivers who need transportation to see loved ones in an ALF or Nursing Facility.	18	N/A	Caregivers of LTSS members
Healthy living benefit (New)	Healthy lifestyle aids for LTSS members. Includes a wide variety of assistive devices and adaptive aids to help members maintain independence in their homes.* Members can select two of the following items to achieve better health: Digital scale Home blood pressure cuff Peak flow meter Reachers/grabbers Lumbar pillow Personal fan Clip-on lamp Walker bag Pair of two face masks (*Once lifetime benefit to choose two items])	18	N/A	LTSS members

https://provider.simplyhealthcareplans.com https://provider.clearhealthalliance.com

Simply Healthcare Plans, Inc. is a Managed Care Plan with a Florida Medicaid contract. Simply Healthcare Plans, Inc. dba Clear Health Alliance is a Managed Care Plan with a Florida Medicaid contract.

Benefit category	Benefit description	Min	Max	Eligible		
		age	age	population(s)		
Flu/pandemic	One flu/pandemic prevention kit:	18	N/A	Eligible for the		
prevention kit	 3-ply face masks – 10 piece 			first 1,000 CHA		
(New)	Oral digital thermometer			members who		
	Hand sanitizer			have received		
				their flu		
				vaccine. (Must		
				be requested		
				by CM; no		
				prior		
				authorization		
				required.)		
Home-delivered	Five shelf stable meals delivered at home in an	18	N/A	First 500 LTSS		
meals — disaster	affected area with governor declared state of			and first 500		
preparedness/	emergency			CHA members		
relief (Enhanced)				requesting		
				meals.		
These expanded benefits are not subject to prior authorization or copay charges.						

For more information, please contact Provider Services at **844-405-4296** or visit us online at https://provider.simplyhealthcareplans.com and https://provider.clearhealthalliance.com.

Full lists of expanded benefits can be found on the provider website by selecting **Resources** > **Provider Resources** and **Guides** > scrolling down to *Provider Manual* and selecting the appropriate manual to view.