

NPI crosswalk logic change updates

This communication applies to the Medicaid programs for Simply Healthcare Plans, Inc. (Simply) and Clear Health Alliance (CHA)

In the past, the Agency for Healthcare Administration (AHCA) reviewed claims and encounters by NPI and ZIP code to match the state *Provider Master List (PML)*. Claims and encounters passed whenever a one-to-one match was found. This impacted providers who had more than one state Medicaid ID.

Now, AHCA reviews NPI and taxonomy first. When the taxonomy is not present or does not match what is on the state *PML*, the validation of the claim/encounter stops. We identified that many registered providers are submitting claims and encounters with an incorrect taxonomy or missing taxonomy, causing the claims/encounters to fail.

Provider actions

Providers need to review their claim submission process and their taxonomy on the state *PML*. The NPI, taxonomy, first-line address, and 9-digit ZIP code on each claim **must** match with what is listed on the *PML*. Providers have two options. They can:

- Review the *PML* data and make the appropriate changes.
- Make changes to the claim submission.

Reference material and guidance

These are available to all providers on the state's public portal. All these resources have been communicated to providers regarding the state changes this year.

Coming soon

Simply will soon reject claims back to the provider when the claim provider data does not match the state *PML*. The rejection will state *missing or invalid taxonomy*, and this will require providers to correct the claim and resubmit.

Additional resources

- **AHCA FLMMIS website:** All public information and documentation is found at portal.flmmis.com/FLPublic/Provider_PublicHome/tabId/36/Default.aspx.
- **Provider links:** By using the [FL NPI Lookup](#), you can find AHCA registration details by searching the provider NPI.

Below you will find a sample of what we see rejecting. This provider has many locations and MCO/Medicaid IDs for the NPI. We can see that the Medicaid ID for 003203800 shows taxonomy 261QM0801X if the date of service (DOS) is before March 2022. For DOS during and after March 2022, the taxonomy is 251S00000X for the same MCO/Medicaid ID. The provider will need to update their information for those locations and ensure that the data is correct and matches with what will be submitted on claims.

<https://provider.simplyhealthcareplans.com> | <https://provider.clearhealthalliance.com>

Simply Healthcare Plans, Inc. is a Managed Care Plan with a Florida Medicaid contract. Simply Healthcare Plans, Inc. dba Clear Health Alliance is a Managed Care Plan with a Florida Medicaid contract.

FLSMPLY-CD-003934-22 July 2022

NPI to Medicaid ID Search Engine

Providers can verify if an NPI is associated with a Medicaid ID by using the NPI to Medicaid ID Search Engine. The search engine is a useful resource to providers because claim submission relies on an NPI being associated with a single Medicaid ID.

Providers enter an NPI and click the search button to view all Medicaid IDs that are currently associated to the NPI in the Florida Medicaid Management System (FMMIS).

The NPI to Medicaid ID Search Engine displays the NPI status based on the NPI end-date. The search results will indicate whether the NPI entered is valid, active, and associated to one or multiple Medicaid IDs in FMMIS.

If the NPI is no longer associated to a provider record, the following message will display: "NPI is not active in FMMIS."

NPI to Medicaid ID Search Engine

NPI* 1659371763

Taxonomy [Search] Taxonomy Mapping Guide

Service Location Zip +4

Records 20

NPI Crosswalk for Claims with DOS before 03/01/2022

Name	MCD ProviderID	National ProviderID	Taxonomy	Zip	NPI Status	Date Used for Claims	Effective Date	End Date	Enrollment Type
	060381117	1659371763	261QW0801X	33705	ACTIVE	DATE OF SUBMISSION	06/26/2013	11/01/2021	FULLY ENROLLED
	060381200	1659371763	261QW0801X	33711-1239	ACTIVE	DATE OF SUBMISSION	05/23/2018	12/31/2299	FULLY ENROLLED
	060381316	1659371763	261QW0801X	33705-2934	ACTIVE	DATE OF SUBMISSION	10/01/2012	12/31/2299	FULLY ENROLLED
	060381312	1659371763	261QW0801X	33711-0001	ACTIVE	DATE OF SUBMISSION	10/01/2004	12/31/2299	FULLY ENROLLED
	060381301	1659371763	251800000X	33711-1239	ACTIVE	DATE OF SUBMISSION	07/01/1994	12/31/2299	FULLY ENROLLED
	011643800	1659371763	208000000X	33760-1952	ACTIVE	DATE OF SUBMISSION	06/26/2018	12/31/2299	FULLY ENROLLED
	033038900	1659371763	261QW0801X	33760-3116	ACTIVE	DATE OF SUBMISSION	05/23/2018	12/31/2299	FULLY ENROLLED
	061361110	1659371763	261QW0801X	33705-2934	ACTIVE	DATE OF SUBMISSION	10/01/2004	12/31/2299	FULLY ENROLLED
	033038601	1659371763	261QW0801X	33760-1952	ACTIVE	DATE OF SUBMISSION	11/28/2011	12/31/2299	FULLY ENROLLED
	060381322	1659371763	261QW0801X	33705-2231	ACTIVE	DATE OF SUBMISSION	11/23/2020	12/31/2299	FULLY ENROLLED
	060381306	1659371763	261QW0801X	33705-2231	ACTIVE	DATE OF SUBMISSION	05/23/2018	12/31/2299	FULLY ENROLLED

Data Used for Claims Identification for DOS on or after 03/01/2022

Name	MCD ProviderID	National ProviderID	NPI Status	Service Location Address	Service Location Zip +4	Taxonomy	Default Location
	011643800	1659371763	ACTIVE	2960 ROOSEVELT BLVD	33760-1952	208000000X	YES
	060381316	1659371763	ACTIVE	940 22ND AVE S	33705-2934	251800000X	YES
	060381322	1659371763	ACTIVE	4024 CENTRAL AVENUE	33711-0000	261QW0801X	YES
	060381321	1659371763	ACTIVE	2455 N HOWLANDEN BOOTH RD	33759-1358	261QW0801X	YES
	060381319	1659371763	INACTIVE	1721 MAIN ST	34668-6402	261QW0801X	YES
	060381301	1659371763	ACTIVE	4024 CENTRAL AV	33711-0000	251800000X	YES
	060381306	1659371763	ACTIVE	ADULT DAY TREATMENT/NEW HOPE	33705-2231	251800000X	YES
	033038900	1659371763	ACTIVE	2960 ROOSEVELT BLVD	33760-1952	251800000X	YES
	060381300	1659371763	ACTIVE	2188 8TH ST N	33760-3412	251800000X	YES
	060381320	1659371763	INACTIVE	1721 MAIN ST	34668-6402	261QW0801X	YES
	060381310	1659371763	ACTIVE	ADULT DAY TREATMENT/NEW HOPE	33705-2231	208000000X	YES

- **Logging into Web Portal to make changes:** This is where providers should log in and make any changes to their Medicaid ID registration information.
- **NPI Crosswalk FAQ Document:** Providers can download the PDF. Page five shows the new logic where taxonomy is the second level of validation. Any provider who has more than one Medicaid ID will hit this taxonomy validation where the taxonomy must match the state Medicaid ID registration.
- **Agency Initiatives > NPI Crosswalk Enhancement page:** This page provides some basic information and additional links regarding the changes put in place for DOS on and after March 1, 2022.

To find the *PML*, Provider Registration and Registration documents, ace the menu pictured below from the drop down on the main page:

Secure Web Portal Login

Florida Medicaid Web Portal

Home Recipients **Managed Care** Provider Services Agency Initiatives COVID-19

The Managed Care pages provide managed care plans with helpful information and tools related to fiscal agent file exchange, understanding data, and reports.

NPI to Medicaid

Providers can verify if an NPI is asso NPI being associated with a single M

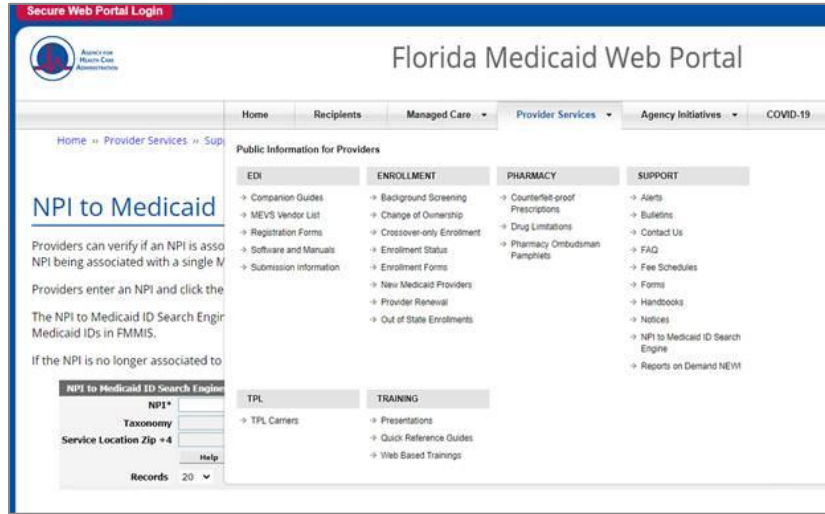
Providers enter an NPI and click the

The NPI to Medicaid ID Search Engir Medicaid IDs in FMMIS.

If the NPI is no longer associated to

ALERTS	ENCOUNTER TRANSACTIONS	REGISTRATION	SUPPORT
→ Alerts	→ 820	→ Provider Master List	→ Capitation Payment Schedule
	→ 834	→ Provider Registration	→ Claims Testing
	→ 835	→ Registration Documents	→ Contact Us
	→ 837		→ Encounter Known Issues
	→ Capitation Reporting		→ Expanded Benefits
	→ Pharmacy		→ Florida Medicaid Health Plan Guide
	→ X12 Testing		→ Tip Sheets
			→ Training Presentations

Additional information and resources are found under the *Provider Services* drop-down menu:



Email is the quickest and most direct way to receive important information from Simply Healthcare Plans, Inc. (Simply) and Clear Health Alliance (CHA).

To start receiving email from us (including some sent in lieu of fax or mail), submit your information using the QR code to the right or via our online form (Simply: <https://bit.ly/3Cm6b8s>, CHA: <https://bit.ly/2ZoU8so>).

Simply:



CHA:

