

Mail order pharmacy reminder

This communication applies to the Medicaid programs for Simply Healthcare Plans, Inc. (Simply) and Clear Health Alliance (CHA) as well as the Florida Healthy Kids (FHK) program for Simply.

The IngenioRx* home delivery pharmacy provides all Simply and CHA members the opportunity to have prescriptions delivered to their home, free of charge. Benefits include:

- Safety: In light of COVID-19, having medications delivered directly to a member's home is a safer option than visiting the pharmacy.
- Convenience: IngenioRx is a convenient alternative for members who have concerns such as difficulty with transportation or mobility limitations.
- Easy order refills: Members can refill prescriptions by calling the IngenioRx Pharmacy Member Services number on the back of their ID card or online at:
 - Simply: <https://www.simplyhealthcareplans.com/florida-medicaid/benefits/pharmacy-benefits.html#/pharmacydruginteraction>
 - CHA: <https://www.clearhealthalliance.com/florida/benefits/pharmacy-benefits.html#/pharmacydruginteraction>
- Speaking with a pharmacist: Members can speak directly with a pharmacist who will answer their medication questions.

You can send prescriptions to the IngenioRx home delivery pharmacy three ways:

- ePrescribe: Search for IngenioRx home delivery pharmacy in your ePrescribing platform.
- Fax: **800-378-0323**
- Phone: **833-203-1742**

Please note that the *Preferred Drug Lists (PDLs)* are different for Simply, CHA and Simply Florida Healthy Kids benefits. Please refer to the respective *PDLs* on the provider pages of Simply and CHA provider websites when prescribing for Simply and CHA members:

- Simply and Florida Healthy Kids *PDLs*: <https://provider.simplyhealthcareplans.com/florida-provider>
- CHA *PDL*: <https://provider.clearhealthalliance.com/florida-provider>

Email is the quickest and most direct way to receive important information from Simply Healthcare Plans, Inc. (Simply) and Clear Health Alliance (CHA).

To start receiving email from us (including some sent in lieu of fax or mail), submit your information using the QR code to the right or via our online form (Simply: <https://bit.ly/3Cm6b8s>, CHA: <https://bit.ly/2ZoU8so>).

Simply:



CHA:



* IngenioRx, Inc. is an independent company providing pharmacy benefit management services on behalf of Simply Healthcare Plans, Inc. and Clear Health Alliance.

<https://provider.simplyhealthcareplans.com> | <https://provider.clearhealthalliance.com>

Simply Healthcare Plans, Inc. is a Managed Care Plan with a Florida Medicaid contract. Simply Healthcare Plans, Inc. dba Clear Health Alliance is a Managed Care Plan with a Florida Medicaid contract.

Simply Healthcare Plans, Inc. is a Managed Care Plan with a Florida Healthy Kids contract.

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