

Medicaid Managed Care Florida Healthy Kids Medicare Advantage

Provider Bulletin

November 2022

New Digital Provider Enrollment tool added to Availity

This communication applies to the Medicaid programs for Simply Healthcare Plans, Inc. (Simply) and Clear Health Alliance (CHA) as well as the Florida Healthy Kids (FHK) and the Medicare Advantage program for Simply.

In November, we are adding new functionality to the provider enrollment tool hosted on Availity* to further automate and improve your online enrollment experience.

Who can use this new tool?

Digital provider enrollment is currently only available for professional practitioners.

Note: Facilities and providers who submit rosters or have delegated agreements will continue to use the existing enrollment process in place.

What features does the tool provide?

- Apply to add new practitioners to an already existing group
- Apply and request a contract to enroll a new group of practitioners
- Monitor submitted applications statuses real-time with a digital dashboard

How the online enrollment application works

The system pulls in all your professional and practice details from Council for Affordable Quality Healthcare (CAQH) ProView to populate the information we need to complete the enrollment process — including credentialing, claims, and directory administration. Please ensure your provider information on CAQH is updated and in *complete* or *re-attested* status.

The online enrollment application will guide you through the process, and a dashboard will display real-time application statuses. You'll know where each provider is in the process without having to call or email for a status.

Accessing the provider enrollment application

Log onto https://availity.com and select Payer Spaces > Simply and CHA > Applications > Provider Enrollment to begin the enrollment process.

* Availity, LLC is an independent company providing administrative support services on behalf of Simply Healthcare Plans, Inc. and Clear Health Alliance.

https://provider.simplyhealthcareplans.com | https://provider.clearhealthalliance.com

Simply Healthcare Plans, Inc. is a Managed Care Plan with a Florida Medicaid contract. Simply Healthcare Plans, Inc. dba Clear Health Alliance is a Managed Care Plan with a Florida Medicaid contract.

Simply Healthcare Plans, Inc. is a Medicare contracted coordinated care plan that has a Medicaid contract with the State of Florida Agency for Health Care Administration to provide benefits or arrange for benefits to be provided to enrollees. Enrollment in Simply Heal thcare Plans, Inc. depends on contract renewal.

Simply Healthcare Plans, Inc. is a Managed Care Plan with a Florida Healthy Kids contract.

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Before you begin

If your organization is not currently registered for Availity, the person in your organization designated as the Availity administrator should go to https://availity.com and select Register.

For organizations already using Availity, your administrator(s) will automatically be granted access to the provider enrollment tool.

Staff using the provider enrollment tool need to be granted the user role Provider Enrollment by an administrator. To find yours, go to **My Account Dashboard > My Account > Organization(s) > Administrator Information**.

Need assistance with registering for Availity? Log onto https://www.availity.com/Contact-Us.