

COVID-19 update: hospital transfer requirements to skilled nursing facilities

In light of the recent surge of the COVID-19 delta variant and increased hospital admissions across the country, Simply is waiving service authorization requirements prior to admission for hospital transfers to in-network skilled nursing facilities effective August 23, 2021.

Please note that we will require receiving facilities to notify the plan of an admission within 24 hours and no later than 48 hours of the admission, including weekends. Fax admission notifications to 866-495-1986. At the point of notification, additional clinical information will be requested for concurrent/continued stay reviews to facilitate care coordination and discharge planning.

If you have questions, please contact your Provider Relations representative.