

Eye Exam for Patients With Diabetes (EED) for providers without DRE cameras

To find the category this measure applies to (Medicare Stars, Federal Employee Program®, etc.), see our chart of HEDIS® measures.

HEDIS measure

By working together, we can improve health outcomes for your patients, our members. The Healthcare Effectiveness Data and Information Set (HEDIS) helps us measure many aspects of performance. This tip sheet provides key details of the HEDIS measure for Eye Exam for Patients With Diabetes (EED) for providers without DRE cameras.

What is the measure?

Patients who had a retinal eye exam from January 1, 2023, to December 31, 2023, or a negative retinal eye exam in 2022

Patients aged 18 to 75 with type 1 and type 2 diabetes who received proper testing and care for diabetes during 2022 or 2023. (One or both of the two visits to identify the diabetes event/diagnosis can be an outpatient telehealth, telephone visit, e-visit, or virtual check-in.)

Exclusions

Required:

- Patients 66 years of age and older who are enrolled in an Institutional Special Needs Plan (I-SNP) or living long term in an institution during 2023
- Patients 66 years of age and older with advanced illness during 2022 and/or 2023 and frailty during 2023
- Death
- Members who do not have a diagnosis of diabetes, in any setting, during 2022 or 2023 **and** who had a diagnosis of polycystic ovarian syndrome, gestational diabetes or steroid-induced diabetes in any setting, during the 2022 or 2023
- Members in hospice or using hospice services anytime during 2023
- Members receiving palliative care during 2023

Note: Blindness is not an exclusion.

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<https://provider.simplyhealthcareplans.com>

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Best practices:

- Educate patients on why this exam is necessary when you have diabetes.
- Let patients know that when they use their medical benefits for a retinal eye exam, not their vision benefits, there should be a \$0 copay for in-network providers.
- Engage vision providers in your medical neighborhood.
- Verify open gap in PCMS, and/or current gap list and if appropriate, and assist patients with scheduling their retinal eye exam.
- Consider purchasing a retinal camera to perform exam in provider's office.
- Consider offering a mobile eye exam event.
- Obtain and place a copy of retinal eye exams in the patient's medical record.
- Add ticklers to electronic medical record (EMR) for advanced illness and frailty exclusions.
- Include copy of DRE results and name/location of external eye professional in medical record.

Common chart errors:

- Incomplete information from consultants in the primary care provider's medical record

Let's work together:

- Supplemental data submission: secure file transfer protocol, record submission via secure facsimile, secure email, remote or on-site chart collection
- Regional provider services: health and member expositions, collaborative letters, health promotion consultant-assisted calls, provider challenges, HEDIS, STARS and risk training seminars, member barrier surveys, HEDIS subject matter expert chart review via remote EMR access or on-site chart collection, mobile mammography, clinic days, and more*
- Corporate interventions: gap-in-care reminders, outbound calls, homebound services and more*
- Member incentives*

* Please contact your Provider Relations representative to learn about resources available for 2023.

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