

## Important notice: COVID-19 vaccine entry in Florida SHOTS

*This communication applies to the Medicaid programs for Simply Healthcare Plans, Inc. (Simply) and Clear Health Alliance (CHA) as well as the Florida Healthy Kids (FHK) and the Medicare Advantage program for Simply.*

Florida SHOTS is a free, statewide, centralized online immunization information system (IIS) that helps providers keep track of immunization records to ensure that patients of all ages receive the vaccinations needed to protect them from dangerous diseases — including COVID-19.

A recent audit between claims data and Florida SHOTS data suggests a number of claims for administering a COVID-19 vaccine could not be matched to an administration record in the Florida SHOTS database. It is vital that for any administration of a COVID vaccine by your office, the patient's vaccination record is accurately reported to Florida SHOTS.

### Why report the administration of a COVID-19 vaccine to Florida SHOTS?

- It allows any provider to ensure that a later dose is the same type as the first.
- It enables the Florida Department of Health to track vaccination rates.
- It allows patients who may lose their vaccination cards have proof of their vaccination.

Please share with your staff and remind them that an error in the patient's identifying information can result in a lost record.

### Are you a registered user of Florida SHOTS?

To register with Florida SHOTS, visit <https://www.flshotsusers.com> to complete an enrollment application or call **877-888-7468** for more information.

### Are you interested in serving your community by providing COVID-19 vaccinations?

To become a COVID-19 vaccine provider your organization must be enrolled in Florida SHOTS and the Vaccines for Children/Adult Program (VFC/VFA). For more information, click [here](#).

### Provider Services:

- Medicaid — Simply and CHA: **844-405-4296**
- FHK: **844-405-4296**
- Medicare Advantage: **844-405-4297**

<https://provider.simplyhealthcareplans.com>

<https://provider.clearhealthalliance.com>

Simply Healthcare Plans, Inc. is a Managed Care Plan with a Florida Medicaid contract. Simply Healthcare Plans, Inc. dba Clear Health Alliance is a Managed Care Plan with a Florida Medicaid contract.

Simply Healthcare Plans, Inc. is a Medicare contracted coordinated care plan that has a Medicaid contract with the State of Florida Agency for Health Care Administration to provide benefits or arrange for benefits to be provided to enrollees. Enrollment in Simply Healthcare Plans, Inc. depends on contract renewal.

Simply Healthcare Plans, Inc. is a Managed Care Plan with a Florida Healthy Kids contract.

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