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# FLORIDA MEDICAID

*A Division of the Agency for Health Care Administration*

## Florida Medicaid Health Care Alert

**March 23, 2021**

### Provider Type(s): ALL

### Effective 5-1-21 Miami Children's Health Plan, LLC Members will Transfer to Simply Healthcare Plans, Inc.

Simply Healthcare Plans, Inc. (Simply) purchased Miami Children's Health Plan, LLC's (Miami Children's Health) Medicaid line of business. The Agency for Health Care Administration will move Miami Children's Health Medicaid membership to Simply effective May 1, 2021.

Simply will be issuing new Medicaid ID cards. All billing and claims reimbursement will be provided by Simply for dates of service beginning May 1, 2021. All claims for service dates prior to May 1, 2021, must continue to be submitted through Miami Children's Health and related questions may be directed to Miami Children's Health at 1-844-243-5188 (Monday – Friday from 8am-8pm (ET) / 7am-7pm (CT)).

Providers that are out of network as of May 1, 2021, will be eligible for a 60-day continuity of care period where claims will be payable to allow time for members to transition to a new provider, if necessary. The continuity of care period ends on June 29, 2021.

Questions related to this transition may be directed as follows:

Simply Member Services: 1-844-406-2396

Simply Provider Services: 1-844-405-4296

Website: <https://www.simplyhealthcareplans.com/florida-medicaid/home.html>

QUESTIONS? [FLMedicaidManagedCare@ahca.myflorida.com](mailto:FLMedicaidManagedCare@ahca.myflorida.com)  
COMPLAINTS OR ISSUES? ON LINE <http://ahca.myflorida.com/Medicaid/complaints/> | CALL 1-877-254-1055Ca

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