

Provider Bulletin

August 2021

COVID-19 coding, copay waiver, medication refill and supply, and prior authorization guidelines

The purpose of this document is to provide official diagnosis coding, copay waiver, medication refill and supply, and prior authorization guidance for healthcare encounters related to the 2019 novel coronavirus (COVID-19) for Simply Healthcare Plans, Inc. (Simply) members enrolled in Florida Healthy Kids. The ICD-10-CM codes provided in this document are intended to provide information on the coding of encounters related to coronavirus. Other codes for conditions unrelated to coronavirus may be required to fully code these scenarios in accordance with the ICD-10-CM Official Guidelines for Coding and Reporting. Assign the following codes when appropriate:

Code	Description	Additional notes
B97.29	Other coronavirus	Billed in conjunction with other diagnosis codes for confirmed COVID-19 (for example, pneumonia, a cute bronchitis, lower respiratory infection)
Z20.828	Contact with and (suspected) exposure to other viral communicable diseases	Billed when there is actual exposure with someone who is confirmed COVID-19
Z03.818	Encounter for observation for suspected exposure to other biological agents ruled out	For cases where there is concern about a possible exposure to COVID-19, but this is ruled out after evaluation

From March 27, 2020 to April 1, 2021, there was a copay waiver in place for the following services:

- Lab fees
- Emergency room visits
- Urgent care center visits
- Telehealth services via subcontracted vendor
- Telehealth services via PCP
- Home health services
- Telehealth services via behavioral health providers
- Behavioral health visits

From March 27, 2020, until July 31, 2021, there was a waiver in place for copays for the following related to COVID-19/non-COVID-19 services:

PCP sick visits

There are currently no co-pay waivers in place.

Prior authorizations

Prior authorization requirements for behavioral health-related services have been reinstated for dates of service on or after July 15, 2021. There are currently no prior authorization waivers in place.

Early refill edits on prescriptions

There are currently no refill too soon waivers in place.

If you have questions, contact Provider Services at 844-405-4296.

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