

Update: Overpayment recoveries

This communication applies to the Medicaid programs for Simply Healthcare Plans, Inc. (Simply) and Clear Health Alliance (CHA) and the Medicare Advantage program for Simply.

The purpose of this notice is to provide important information related to overpayment recoveries. Simply Healthcare Plans, Inc. and Clear Health Alliance (Simply) will continue auditing claims for overpayment during the novel coronavirus (COVID-19) state of emergency. You will continue to receive letters from our Cost Containment Unit, however, we will not pursue recoveries **until 30 days after the state of emergency period ends**. If you receive a recovery letter during this time, note that Simply is providing you with an extension.

Provider Services:

- Medicaid — Simply and CHA: **1-844-405-4296**
- Medicare Advantage — Simply: **1-844-405-4297**

<https://provider.simplyhealthcareplans.com/florida-provider>

<https://provider.clearhealthalliance.com/florida-provider>

Simply Healthcare Plans, Inc. is a Managed Care Plan with a Florida Medicaid contract. Simply Healthcare Plans, Inc. dba Clear Health Alliance is a Managed Care Plan with a Florida Medicaid contract.

Simply Healthcare Plans, Inc. is a Medicare contracted coordinated care plan that has a Medicaid contract with the State of Florida Agency for Health Care Administration to provide benefits or arrange for benefits to be provided to enrollees. Enrollment in Simply Healthcare Plans, Inc. depends on contract renewal.