



## 2020 Simply Rewards Program

### What is the Simply Rewards Program?

The Simply Rewards Program is an incentive we offer to all Simply Healthcare Plans, Inc. (Simply) members beginning January 1, 2020. The goal of the program is to encourage members to obtain health care services that improve their wellbeing and health outcomes.

**Members in the Simply Care (HMO I-SNP) plan are not eligible for this program.**

Members will receive a welcome letter, coupon sheet and frequently asked questions document in early February 2020. After obtaining an eligible service, members will redeem coupons in return for rewards. Members can receive up to \$20 every quarter in the form of a prepaid Visa® card. Members cannot get the same service/reward more than once per year.

### What services are eligible for rewards?

Health care action	Reward value	Conditions
Completion of <i>Health Risk Assessment (HRA)</i>	\$20	Must be completed within 90 days of enrollment or one year following last completed <i>HRA</i> .
Annual well-exam with PCP	\$30	Complete one annual well-exam with PCP during 7/1/2020 through 12/31/2020.
Annual flu vaccine	\$20	Vaccine must be received during flu season (September through March).
Breast cancer screening (mammography) — women only	\$20	Must be completed during 1/1/2020 through 12/31/2020.
Colorectal cancer screening	\$10 FOBT or Fit Test (good for 1 year) \$30 Colonoscopy (good for 10 years)	Must be completed 1/1/2020 through 12/31/2020.
Diabetes care — eye exam	\$20	Must be completed 1/1/2020 through 12/31/2020.
Diabetes care — HgbA1c test	\$10	Must be completed 9/1/2020 through 12/31/2020.
Diabetes care — HgbA1c control	\$10	Must be completed 9/1/2020 through 12/31/2020.
Depression screening	\$20	Must be completed 1/1/2020 through 12/31/2020.
Fall risk screening	\$10	Must be completed 1/1/2020 through 12/31/2020.

Simply Healthcare Plans, Inc. is a Medicare-contracted coordinated care plan that has a Medicaid contract with the State of Florida Agency for Health Care Administration to provide benefits or arrange for benefits to be provided to enrollees. Enrollment in Simply Healthcare Plans, Inc. depends on contract renewal

### **What do providers need to do?**

1. Schedule medically appropriate health care services in accordance with the health care needs of their patients.
2. Complete the reverse side of the coupon by entering the following:
  - Attestation of health care service completed (date)
  - Provider signature or stamp
  - Provider name (printed)
  - NPI number
3. Give the coupon back to the member for mailing.

**For assistance, providers can contact 1-844-405-4297.**

### **What do members need to do?**

1. **Complete a Simply Rewards service.** Members will choose a service from the coupon book and schedule an appointment with their health care provider.
2. **Get the Simply Rewards coupon signed or stamped.** Members will take the Simply Rewards Program coupon to their appointment. During the exam or service, they will request that their PCP or specialist sign or stamp the coupon. To qualify for the reward, all sections of the coupon **must** be completed.
3. **Member mails the completed coupon(s) in a prepaid envelope.** Members will receive the prepaid Visa card within 6 to 8 weeks.

**For assistance, members can contact Member Services at 1-877-577-0115, TTY: 711.**

### **What if the member did not bring the coupon to their appointment?**

For your convenience, electronic versions of the coupon sheet can be found on the Simply provider site <https://provider.simplyhealthcareplans.com/florida-provider/forms> under *Resources* (select **Forms**), or you can request a copy through your Provider Relations representative. You can print and complete the back side of the coupon. Please give the completed coupon back to the member for mailing and redemption.