

January 2020

Florida Healthy Kids (FHK) 2020 value-added services

Effective January 1, 2020, Simply Healthcare Plans, Inc. (Simply) will offer statewide coverage to children eligible for FHK. With this expansion, Simply has enhanced the traditional FHK benefits by developing a package of value-added services specifically for our FHK members. These benefits were created to improve the health outcomes of our members and address social determinants of health.

Effective January 1, 2020, Simply will offer the following value-added services to FHK members.

Healthy Behaviors Program

Enrollees are eligible to receive incentives for achieving health goals and attending appropriate and timely medical appointments across six areas.

Areas	Incentives
Well-child visits	<ul style="list-style-type: none"> \$20 for one well-child visit \$20 for one preventive dental visit \$50 once an enrollee has received all recommended shots
Weight management	<ul style="list-style-type: none"> \$20 for attending a consultation with a nutritionist \$20 for attending a follow-up visit within two weeks \$50 for demonstrating participation in weight-loss activities as described in the care plan
Smoking cessation	<ul style="list-style-type: none"> \$50 for visiting PCP and completing a cessation program from a pre-approved list \$20 for remaining tobacco-free for one month \$20 for remaining tobacco-free for three months
Alcohol and substance use treatment	<ul style="list-style-type: none"> \$20 for learning risks of continuing drug/alcohol use \$20 for each level of sobriety maintained at one day, 30 days, 90 days, 120 days and 180 days
Maternity care	<ul style="list-style-type: none"> \$20 for exam during first trimester or within 42 days of enrollment \$20 for attending at least six prenatal visits \$20 for attending a postpartum visit
Asthma management	<ul style="list-style-type: none"> \$20 for joining asthma case management program \$20 for completing an asthma health risk assessment \$20 for completing an action plan \$20 for obtaining annual flu vaccine \$50 for medication refills at three months and six months

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Simply Healthcare Plans, Inc. is a Managed Care Plan with a Florida Medicaid contract.
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Additional value-added services

Benefit	Description	Eligibility	Additional limitations/requirements
Nutritional counseling	Unlimited nutritional counseling sessions with a registered dietician	No prior authorization required when referred by PCP	None
Art therapy	Art therapy to enrollees receiving behavioral health services	Prior authorization required	None
Online well-being program	Enrollees ages 13 and older shall have access to an online community promoting health and wellness through instruction, games, goal setting and monitoring, including tools to help enrollees cope with emotional health issues such as anxiety, stress and misuse of drugs and alcohol as well as sleep disruption and other challenges	Enrollees must be at least age 13	Parental permission required for minors
Extracurricular program	A free sports physical and a sports kit that includes a duffel bag, bicycle helmet, water bottle and towel to enrollees	Enrollees enrolled in school	Additional limitations: one sports physical per year; one sports kit per year; \$50 allowance for extracurricular funds per year
After school activity support	Enrollees can be provided with up to \$50 dollars each year to help cover membership fees or costs of youth clubs such as the Boys & Girls Club, Boy and Girl Scouts, YMCA and 4H, water safety classes and/or swimming lessons, band rental equipment, dance camp, theater camp, and other activities	Enrollees enrolled in school	\$50 per year
Transportation to dental appointments	Insurer shall provide up to two round trips per year to enrollees to dental appointments	All enrollees eligible	Additional trips require prior authorization

Benefit	Description	Eligibility	Additional limitations/requirements
Home essentials kit	Insurer shall provide 18-year-old enrollees transitioning out of FHK with up to \$50 worth of goods from a catalog of items intended to help them set up their new living area, including basic household essentials such as sheets, bedding, cutlery, dishes, coffee pots and bathroom essentials	Enrollees age 18 who are transitioning out of FHK	Once per lifetime
Post-secondary education support	Insurer shall offer up to \$100 to enrollees pursuing secondary education to purchase school-related items, dorm room supplies and parking passes	Enrollees pursuing secondary education	Once per calendar year
Textbook support	Insurer shall provide up to \$100 to enrollees pursuing secondary education to purchase new and used university textbooks or other educational books such as SAT® or ACT® prep manuals	Enrollees pursuing secondary education	Once per calendar year
School supply assistance	Insurer shall provide up to \$50 to enrollees for the purchase of school essentials such as backpacks, notebooks, folders, pencils, pens and calculators	All enrollees	Once per calendar year
Online healthy lifestyle program	Insurer shall provide an online healthy lifestyle program comprised of two components: a mobile app that includes a food and exercise tracker, educational videos and games; and a health coach who provides feedback, motivation and support by in-app messaging and weekly FaceTime or Skype meetings	Enrollees between the ages of 7 and 17 with a diagnosis of obesity	Once per lifetime

Benefit	Description	Eligibility	Additional limitations/requirements
Summer reading program	Insurer shall offer a three-month summer book subscription to enrollees that provides up to 12 books	Enrollees between the ages of 5 and 18	Once per year
Online asthma support program	Insurer shall provide a telemonitoring platform comprising a combination of sensors that snap onto inhalers, smartphone applications, care management tools and advanced analytics to help track time and location when inhaled medications are used, which helps encourage proper medication adherence	Enrollees with an asthma diagnosis and referred by their case manager	Once per lifetime
Weighted blanket	Insurer shall offer enrollees with an appropriate medical condition a weighted blanket	Enrollees with a diagnosis of autism, sleep disorders/night terrors or similar behavioral health conditions	Once per lifetime
Tranquility toolkit	Insurer shall provide enrollees with a diagnosis of anxiety or depression up to \$25 of goods from a catalog that includes items to help the enrollee manage their symptoms, such as a stress ball, fidget spinner, mood journal, anxiety coloring book, sleep mask or seasonal affective disorder lamp	Enrollees with a diagnosis of anxiety or depression	Once per lifetime
Disposable insulin pump	Insurer shall provide one disposable external ambulatory insulin pump, supplies and accessories to enrollees with type 1 diabetes	Enrollees with type 1 diabetes who are currently using or are eligible for a Medtronic insulin pump; prior authorization required for pump only	Once per lifetime

Benefit	Description	Eligibility	Additional limitations/requirements
Educational tutorial services	Insurer shall offer up to 24 hours per year of one-on-one tutoring sessions at home or in school in English, mathematics and language arts to enrollees who are at risk of failing a grade	Enrollees at risk of failing a grade; prior authorization required	24 hours per year
STEM puzzle set	Insurer shall provide STEM puzzle sets with four different puzzles, one to represent each of the STEM disciplines to enrollees	Enrollees ages 5 to 10	One per enrollee per year
Therapeutic behavioral onsite services (TBOS)	Insurer shall provide TBOS to enrollees who experience serious emotional disturbance or substance use disorders and need intensive community-based services	Enrollees with an emotional disturbance, serious emotional disturbance or a substance use disorder whose condition indicates the need for intensive community-based services and will not be provided for the convenience of the member or family solely; prior authorization required	None
Equine therapy	Insurer shall offer equine therapy to enrollees receiving behavioral health services	Must be referred by case manager; prior authorization required	12 equine therapy visits per year
Pet therapy	Insurer shall offer pet therapy to enrollees receiving behavioral health services	Must be referred by case manager; prior authorization required	12 pet therapy visits per year

Benefit	Description	Eligibility	Additional limitations/requirements
Teen pregnancy prevention kit	Insurer shall offer a free teen pregnancy prevention kit to female enrollees ages 12 and older with parental permission	Enrollees ages 12 through 18	Once annually
Hypoallergenic bedding	Insurer shall provide up to \$100 for hypoallergenic bedding to enrollees with an appropriate diagnosis of allergies or asthma	Enrollees with a diagnosis of severe allergies or asthma and who receive a prescription for the hypoallergenic bedding from their PCP	Up to \$100 per year
Over-the-counter (OTC) products	Insurer shall offer enrollees up to \$10 a month toward purchasing OTC products from a provided catalog	All enrollees	Up to \$10 a month; monthly balances expire at the end of each month and do not roll over to the next month; only one order can be made per month
GED testing assistance program	Insurer shall offer up to \$125 to support enrollees taking the high school equivalency test	Enrollees age 16 and older	Available to the first 500 enrollees requesting the benefit per year
Water safety benefit	Insurer shall offer up to \$200 for swimming lessons	All enrollees	Available to the first 1,000 enrollees requesting the benefit per year
Carpet cleaning	Insurer shall offer enrollees with asthma carpet cleaning services for up to two rooms per house to mitigate asthma triggers	Must be actively enrolled in case management for asthma	Maximum of two cleanings per year, limited to two standard room sizes per home, not to exceed \$100
CVS ExtraCare Health Card	Insurer shall provide one CVS ExtraCare Health Card to each enrollee's household by mail upon enrollment; the CVS ExtraCare Health Card provides a 20% discount on CVS brand over-the-counter health-related items available in CVS retail stores or online	All enrollees	One CVS ExtraCare Health Card per household

Benefit	Description	Eligibility	Additional limitations/requirements
Cellphone/Safelink	The plan provides one smartphone, free monthly minutes and a minimum of 500MB data and text messaging; an additional 200 minutes at enrollment to the federal Safelink phone allotment; and also gives enrollees an additional 100 minutes every year at their birth month and ensures all calls to Member Services are not deducted from the enrollee's benefits — these extra benefits are beyond what the federal benefit provides; members ages 15 to 18 years require parental consent	Members 15 and up	Must qualify through Safelink
Community Resource Link	Community Resource Link is an online resource that locates and displays all available local community-based programs, benefits and services, including bullying and suicide prevention, back to school resources, diaper banks, drug and alcohol resources/vaping/smoking and legal supports — juvenile justice supports	All members	N/A
24/7 NurseLine	24/7 telephone access to nurses and physicians who can provide consultations and advice including the ability to assist with medical issues or assistance in setting up urgent appointments	All members	N/A

For more information, please contact Provider Services at **1-844-405-4296** or visit us online at <https://provider.simplyhealthcareplans.com/florida-provider>.