



## COVID-19 coding, copay waiver, medication refill and supply and prior authorization guidelines

The purpose of this document is to provide official diagnosis coding, copay waiver, medication refill and supply, and prior authorization guidance for health care encounters related to the 2019 novel coronavirus (COVID-19) for Simply Healthcare Plans, Inc. (Simply) members enrolled in Florida Healthy Kids (FHK). The ICD-10-CM codes provided in this document are intended to provide information on the coding of encounters related to coronavirus. Other codes for conditions unrelated to coronavirus may be required to fully code these scenarios in accordance with the *ICD-10-CM Official Guidelines for Coding and Reporting*. Assign the following codes when appropriate:

Code	Description	Additional notes
B97.29	Other coronavirus	Billed in conjunction with other diagnosis codes for confirmed COVID-19 (for example, pneumonia, acute bronchitis, lower respiratory infection)
Z20.828	Contact with and (suspected) exposure to other viral communicable diseases	Billed when there is actual exposure with someone who is confirmed COVID-19
Z03.818	Encounter for observation for suspected exposure to other biological agents ruled out	For cases where there is concern about a possible exposure to COVID-19, but this is ruled out after evaluation

Effective March 27, 2020, when a claim is billed with code B97.29, Z20.828 or Z03.818, the FHK copayment for the following **COVID-19 testing and treatment related services** will be waived until September 30, 2020:

- Lab fees
- PCP sick visits
- Emergency room visits
- Urgent care center visits
- Telehealth services via subcontracted vendor
- Telehealth services via PCP
- Home health services
- Telehealth services via behavioral health providers
- Behavioral health visits

Effective March 27, 2020, FHK copayments for the following **non-COVID-19 related services** will be waived until September 30, 2020:

- PCP sick visits

\* IngenioRx is an independent company providing pharmacy benefits management services on behalf of Simply Healthcare Plans, Inc.

<https://provider.simplyhealthcareplans.com/florida-provider>

Simply Healthcare Plans, Inc. is a Managed Care Plan with a Florida Medicaid contract. Simply Healthcare Plans, Inc. is a Managed Care Plan with a Florida Healthy Kids contract.

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- ER visits
- Urgent care center visits
- Telehealth services via subcontracted vendor
- Telehealth services via PCP
- Home health services
- Telehealth services via behavioral health providers
- Behavioral health visits

### Prior authorizations

Effective March 24, 2020, Simply is **only** lifting prior authorization requirements for hospital inpatient level of care admissions until June 30, 2020.

Effective July 1, 2020, Simply is relaxing authorization requirements for behavioral health related services.

### Early refill edits and 90 day supply

Simply will lift all limits on early prescription refills *during the state of emergency* for maintenance medications.

Simply is allowing 90-day supply for nonspecialty maintenance medication via mail order upon enrollee request until August 31, 2020. For more information regarding mail order delivery, contact IngenioRx\* Mail Order Pharmacy at **1-833-203-1737**.

For questions, contact Provider Services at **1-844-405-4296**.