

## Florida SHOTS: Reminder tool and training schedule

*This communication applies to the Medicaid programs for Simply Healthcare Plans, Inc. (Simply) and Clear Health Alliance (CHA) as well as the Florida Healthy Kids (FHK) program.*

The below information is being provided to ensure members receive timely vaccinations. These resources are from Florida SHOTS and are available at: <https://flshotsusers.com/training>.

Since the onset of the COVID-19 pandemic, a significant drop in well visits has resulted in vaccination delays. Many patients may have cancelled or missed appointments and essential vaccines, putting them at risk for dangerous diseases. Simply has prioritized immunization compliance efforts to address concerns related to secondary outbreaks of vaccine-preventable illnesses.

### Florida SHOTS: Reminder/recall tool

The reminder/recall tool within Florida SHOTS can be used to find out which of your patients are due for vaccines. Your office can create lists of children and adolescents who are due or overdue for immunizations. Make sure to check for all required and recommended shots and ensure your patients come into your office to get caught up.

### Florida SHOTS: Trainings

Florida SHOTS offers live trainings, recorded webinars and printable guides. See below to register for a live session.

- Florida SHOTS Summer Basics
  - Learn how Florida SHOTS can help you protect your patients and prepare for the upcoming school year. Participants will learn how to generate a reminder/recall report to identify patients who are due or overdue for any childhood and adolescent vaccines. Patient's immunization status, electronically certifying 680 forms, and creating parent PIN numbers will also be reviewed.
    - Wednesday, July 8, 12:30 p.m.  
(<https://register.gotowebinar.com/register/1900161009443128078>)
    - Wednesday, July 15, 12:30 p.m. in Spanish  
(<https://register.gotowebinar.com/register/7765068182186423566>)
    - Thursday, July 30, 12:00 p.m.  
(<https://register.gotowebinar.com/register/2265705744725277454>)
- New User/Refresher

<https://provider.simplyhealthcareplans.com/florida-provider>

<https://provider.clearhealthalliance.com/florida-provider>

Simply Healthcare Plans, Inc. is a Managed Care Plan with a Florida Medicaid contract. Simply Healthcare Plans, Inc. dba Clear Health Alliance is a Managed Care Plan with a Florida Medicaid contract.

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- New users, or those who need a refresher, will learn the basics of Florida SHOTS. Functions such as how to login, searching for a patient, and entering vaccines will be covered. This overview is offered on the fourth Tuesday of each month.
  - Tuesday, July 28, 12:00 pm  
(<https://register.gotowebinar.com/register/9007516321573198094>)
- Data Quality Reports
  - In this monthly webinar, the Florida SHOTS Data Upload Team will cover everything you need to know to monitor your uploads for errors, review your transaction history, and make sure your records are complete, correct, and current. This webinar is offered on the third Wednesday of each month.
    - Wednesday, July 15, 2:00pm  
(<https://register.gotowebinar.com/register/1071371134657583888>)
- *Additional Training* <http://flshotsusers.com/training/live-training>

For additional information, contact Florida SHOTS at:

- Call **1-877-888-SHOT (7468)** live support available 8 a.m. to 5 p.m. Monday-Friday
- [Flshots@flhealth.gov](mailto:Flshots@flhealth.gov)
- <https://www.flshotsusers.com>