

Patient-Centered Medical Home transformation

A satisfying journey for you and your patients

Your *practice* will benefit from:

- Providers working together to coordinate care with specialists, hospitals, and other providers.
- A happier, more industrious staff.
- Monetary incentive.
- Time back in your day to focus on your patients.
- Acute care redirected to a medical home, which reduces ER visits and hospitalizations.
- Support to enhance the use of electronic medical record technology.
- Help pursuing the NCQA's Patient-Centered Medical Home™ (PCMH) recognition.
- Efficiencies that can decrease overhead and administrative costs.
- Increased data use to effectively manage patient populations.
- Added value to the community through patient outreach and engagement.
- Heightened potential to attract grants.
- Higher performance related to:
 - An enhanced patient experience of care, including increased quality and satisfaction.
 - Healthier patient populations.
 - Lowered overall healthcare costs due to increased value of the practice's services to all payers.
 - Opportunities to benefit from enhanced reimbursement programs based on this value.

Your *patients* will benefit from:

- An enhanced customer experience.
- Engagement in shared decision-making and inclusion in the care team.
- Extra time to focus on preventive, acute, and chronic care as well as care for all stages of life.
- Access to doctors who use advanced technologies to manage their care more effectively and efficiently.
- Focused personal interaction with a care team led by the PCP.
- Comprehensive care with improved coordination, resulting in fewer appointments and earlier detection of problems that require treatment.
- Added access to and communication with the care team.



Patient-Centered Medical Home™ (PCMH™) is a trademark of the National Committee for Quality Assurance.

Your practice will commit to PCMH transformation by:

- Teaming up with us to improve the coordination and quality of care for our members.
- Choosing a PCMH champion to support transformation efforts.
- Setting up a leadership team to guide vision, strategy, communication, and execution.
- Working with our consultants to align goals and create an opportunity analysis and work plan.
- Offering resources for PCMH activities such as:
 - Allocation of staff time for frequent PCMH meetings
 - Execution of PCMH projects and initiatives.
 - Ongoing training with our patient-centered care consultants (consultants).

We commit to:

- Medical director support of your PCMH efforts.
- Organization and facilitation of three learning collaboratives throughout the 18-month engagement.
- Delivery of reports on Simply Healthcare Plans, Inc. and Clear Health Alliance membership, quality measures, utilization, risk stratification, and cost management.
- Technical assistance through a consultant who will:
 - Serve as a change facilitator, coach, and educator.
 - Provide and coordinate onsite practice support.
 - Create an opportunity assessment and transformation plan to identify barriers, strategize solutions, and build on successes

For more information, contact:

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