

January 2020

Housing Assistance Pilot Program for Statewide Medicaid Managed Care Managed Medical Assistance members

As of December 1, 2019, Simply Healthcare Plans, Inc. (Simply) and Clear Health Alliance (CHA) are participating in Housing Assistance Pilot Program for Statewide Medicaid Managed Care Managed Medical Assistance (SMMC MMA) or Statewide Medicaid Managed Care Long-Term Care (SMMC LTC) members in regions 5 and 7.

This program provides additional behavioral health services and supportive housing assistance services to eligible enrollees with severe mental illness (SMI) or substance use disorders (SUDs). The program will specifically support enrollees who are homeless or at risk of homelessness due to their condition.

To be eligible for this program, members must meet all of the following requirements:

- Must live in Pinellas, Pasco, Seminole, Orange, Osceola or Brevard counties
- Non-dual CHA or Simply member enrolled in SMMC MMA or SMMC LTC
- 21 years of age or older
- Diagnosed with SMI, SUD or a combination of SMI and SUD
- Homeless or at risk of homelessness due to their condition

Goals of the Housing Assistance Pilot Program:

- Keep members in sustainable housing through improved supports.
- Avoid preventable high-cost services, such as hospital events, through better care coordination.
- Connect behavioral health case management services with physical health case management services.
- Effectively improve health care outcomes.
- Provide members with access to housing services needed to transition into housing or be a successful tenant.

<https://provider.simplyhealthcareplans.com/florida-provider>

<https://provider.clearhealthalliance.com/florida-provider>

Simply Healthcare Plans, Inc. is a Managed Care Plan with a Florida Medicaid contract. Clear Health Alliance is a Managed Care Plan with a Florida Medicaid contract.

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Simply works with Beacon Health Options to provide the following services

| Service | Service description |
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| Transitional housing (pre-tenancy) H0043 HK | <ul style="list-style-type: none"> • Tenant screening and housing assessment • Developing individualized housing support plan • Assist with the search for housing • Identify resources to cover on-going housing expenses • Ensure the living environment is safe and ready • One-time incidentals (utilities, moving expenses, etc.) |
| Tenancy sustaining (tenancy maintenance) H2015 HK | <ul style="list-style-type: none"> • Early identification of bad behavior (e.g., lease violations) • Training on the role, rights and responsibility of tenant and landlord • Coaching on developing relationships with the property manager • Assistance in resolving disputes with landlords or neighbors • Housing assistance with the recertification process • Coordinate with client to review, update, modify their housing support and crisis plans |
| Mobile crisis management H2011 HK | <ul style="list-style-type: none"> • Delivery of immediate de-escalation services for acute maladaptive symptoms or behaviors, including altered mental status, psychosis, irritability, actual or threatened harm to self or others • Services delivered on location — even if it is outside of the service area where the health plan operates |
| Peer support H0038 HK | <ul style="list-style-type: none"> • Patient-centered service that promotes skills for coping with and managing symptoms while using natural supports (family and friends) — preservation and enhancement of community living skills with the assistance of peer specialists |

Referring a member

If you would like to refer a Simply or CHA member in regions 5 or 7 who may be eligible for this program, please call our Provider Services line at **1-844-405-4296** or email FLBHReferrals@anthem.com and a case manager will reach out to the member at the first available opportunity.