

Provider Training Opportunity

Florida | Simply Healthcare Plans, Inc. (Simply) | Statewide Medicaid Managed Care (SMMC) • Florida Healthy Kids (FHK)
Florida | Clear Health Alliance (CHA) | Statewide Medicaid Managed Care (SMMC)

You are invited: on-demand training at your convenience

Appointment Access and Availability Standards

This training provides an overview of the required appointment access timeframes, after-hours expectations, and provider responsiveness to ensure timely, appropriate care and compliance with state and contractual standards.



Appointment Access and Availability Standards for Providers — on-demand training

[View recording \(webex.com\)](#)

Password: SimplyAAA2025

Once the video has loaded, use the playback controls to pause, rewind, and repeat.

Need help?

If you encounter any issues, such as gaining access to the training, email crisveth.ortega@simplyhealthcareplans.com.

For details or questions about the SMMC program, visit [Statewide Medicaid Managed Care \(myflorida.com\)](#) or our provider websites, <https://provider.simplyhealthcareplans.com> | <https://provider.clearhealthalliance.com>.

Through genuine collaboration, we can achieve improved outcomes in patients' health.



<https://provider.simplyhealthcareplans.com> | <https://provider.clearhealthalliance.com>

Simply Healthcare Plans, Inc. is a Managed Care Plan with a Florida Medicaid contract and a Florida Healthy Kids contract.
Simply Healthcare Plans, Inc. dba Clear Health Alliance is a Managed Care Plan with a Florida Medicaid contract.
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