

Provider Bulletin

October 2020

Sign up to receive email from Simply Healthcare Plans, Inc. and Clear Health Alliance

This communication applies to the Medicaid programs for Simply Healthcare Plans, Inc. (Simply) and Clear Health Alliance (CHA) as well as the Florida Healthy Kids (FHK) and the Medicare Advantage program for Simply.

Summary: In order to communicate more efficiently with providers, Simply and CHA are now sending some bulletins, policy change notifications, prior authorization update information, educational opportunities and more to providers via email. Email is the quickest and most direct way to receive important information from Simply and CHA.

What do we need from you?

To receive email from Simply and CHA (including some sent in lieu of fax or mail), fill out the following form. When you select **Submit**, it will initiate an email to us with the information attached:

Provider name:		
Email address:		
Street address:		
City:	State:	ZIP:
NPI:	TIN:	

Note: If you are having issues with the form, please email/fax the information to: ProviderAdminInquiry@anthem.com.

When multiple email addresses, NPIs or TINs exist, you need to submit all of the above required fields separately for each individual provider or provider within a group. However, please keep in mind that we can only accept one email address for each unique provider record.

What if you need assistance?

If you have questions about this communication or need assistance with any other item, please contact your local Provider Network Manager. Simply and CHA providers can call Provider Services at **1-844-405-4296**; Medicare Advantage providers can call **1-844-405-4297** for further assistance.

https://provider.simplyhealthcareplans.com

https://provider.clearhealthalliance.com

Simply Healthcare Plans, Inc. is a Managed Care Plan with a Florida Medicaid contract. Simply Healthcare Plans, Inc. dba Clear Health Alliance is a Managed Care Plan with a Florida Medicaid contract.

Simply Healthcare Plans, Inc. is a Medicare contracted coordinated care plan that has a Medicaid contract with the State of Florida Agency for Health Care Administration to provide benefits or arrange for benefits to be provided to enrollees. Enrollment in Simply Healthcare Plans, Inc. depends on contract renewal.

Simply Healthcare Plans, Inc. is a Managed Care Plan with a Florida Healthy Kids contract. SFLPEC-2251-20 October 2020