Simply Healthcare Plans, Inc.
Clear Health Alliance
Medicaid Managed Care

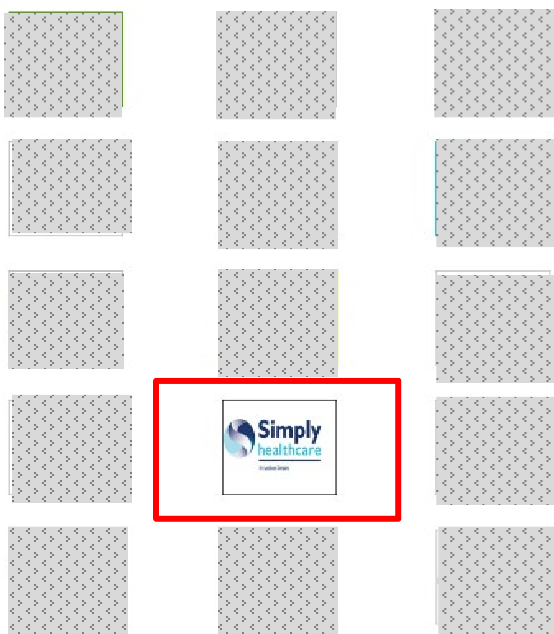
August 2019

Accessing remittance inquiry

To access remittance inquiries, follow the steps below:

1. Log in to the Availity Portal.
2. Access the *Remittance Inquiry Tool* via the ***Payer Spaces*** option from the top navigation.

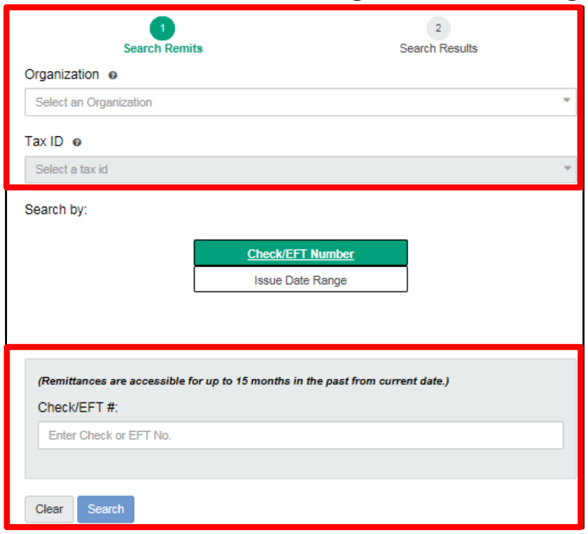
3. Choose **Simply Healthcare Plans, Inc.** from the *Payer Spaces* drop-down box.



4. Select **Applications**, then select **Remittance Inquiry**.

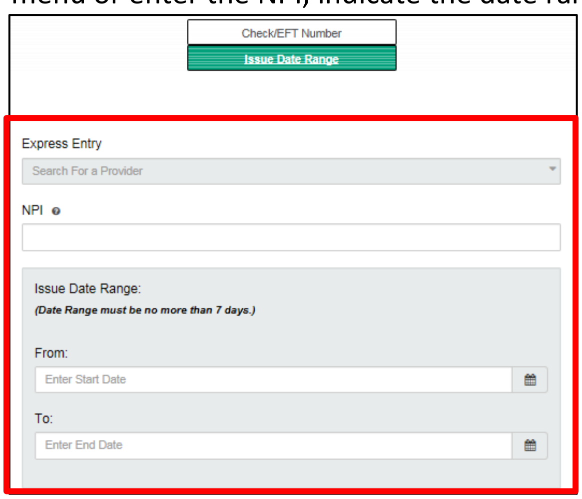
www.simplyhealthcareplans.com/provider | www.clearhealthalliance.com/provider

5. Choose your organization and tax ID from the drop-down box. You can search using check/electronic funds transfer (EFT) or by issue date range by selecting either **Check/EFT Number** or **Issue Date Range**. After entering the appropriate information, select **Search**.

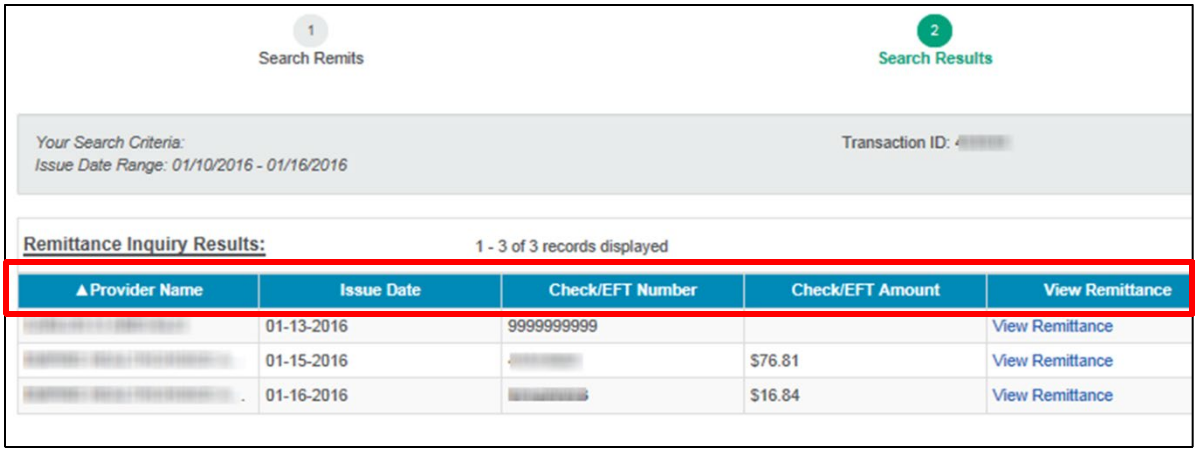


- Note that this image is by **Check/EFT Number**.

6. To search by *Issue Date Range*, either select the provider from the *Express Entry* drop-down menu or enter the NPI, indicate the date range, and then select **Search**.



7. From the *Remittance Inquiry Results* page, the results can be sorted by provider name, issue date, check/EFT number or check/EFT amount.



1 Search Remits
2 Search Results

Your Search Criteria:
Issue Date Range: 01/10/2016 - 01/16/2016

Transaction ID: [illegible]

Remittance Inquiry Results: 1 - 3 of 3 records displayed

▲Provider Name	Issue Date	Check/EFT Number	Check/EFT Amount	View Remittance
[illegible]	01-13-2016	9999999999		View Remittance
[illegible]	01-15-2016	[illegible]	$76.81	View Remittance
[illegible]	01-16-2016	[illegible]	$16.84	View Remittance

Additional information

- Remit images are available for all members.
- Remits of over 50 pages will return the first 50 pages for viewing.
- To view all pages, download or print the remit.
- Search in span of seven days and up to 15 months back.
- To conduct a remittance inquiry, access to *View Claims Status Inquiry* is needed.