

August 2019

Medicaid requirements for billing and rendering providers

Beginning April 1, 2019, medical claims will be audited for billing and rendering provider information. Claims will be rejected at the point of receipt if it is determined during claims validation that the billing and/or rendering providers on the claim are not enrolled or are inactive with Medicaid.

What are the new requirements?

The new Agency for Health Care Administration (AHCA) program integrity requirements are designed to ensure all billing and rendering for Medicaid beneficiaries originate from an appropriately enrolled provider who has not been excluded from Medicare or Medicaid. AHCA also requires the billing and/or rendering provider's NPI is a valid NPI. If the billing and/or rendering provider's NPI is not a valid NPI, the claim will reject. Health plans are to reject identified provider NPI crosswalk-related submission errors made by providers within their network and assist their providers on how to submit a corrective *NPI Registration Form* to Florida Medicaid.

What do I need to do to become an enrolled billing or rendering Medicaid provider?

You must be assigned a valid Florida Medicaid ID. You can register to obtain a valid Medicaid ID by:

- Applying directly to Medicaid by submitting a **LIMITED** enrollment application via the state's online [Enrollment Application](http://portal.flmmis.com) (located at <http://portal.flmmis.com> > **Provider Services** > **Enrollment** > **Online Enrollment Wizard**).
- Applying directly to Medicaid by submitting a **FULL** enrollment application via the state's online [Enrollment Application](http://portal.flmmis.com) (located at <http://portal.flmmis.com> > **Provider Services** > **Enrollment** > **Online Enrollment Wizard**).

How do I register for a valid NPI number?

Health care providers can apply for NPIs in one of three ways:

- For the most efficient application processing and the fastest receipt of NPIs, use the web-based application process. Visit <https://nppes.cms.hhs.gov/#/>, log on to the National Plan and Provider Enumeration System (NPPES) and apply online.
- Health care providers can agree to have an electronic file interchange organization (EFIO) submit application data on their behalf (i.e., through a bulk enumeration process) if an EFIO requests their permission to do so.
- Health care providers may wish to obtain a copy of the paper *NPI Application/Update Form (CMS-10114)* and mail the completed, signed application to the NPI enumerator located in Fargo, ND, whereby staff at the NPI enumerator will enter the application data into the National Plan and Provider Enumeration System. This form is now available

for download from the CMS website. Health care providers who require assistance with this form from the NPI enumerator may contact the enumerator in any of these ways:

- **Phone:** 1-800-465-3203 (TTY: 1-800-692-2326)
- **Email:** customerservice@npienumerator.com
- **Mail:** NPI Enumerator
P.O. Box 6059
Fargo, ND 58108-6059

Need additional assistance?

Please contact Provider Services at **1-844-405-4296**.