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## Improving the patient experience

Are you looking for innovative ways to improve your patients' health care experiences?

Numerous studies have shown a patient's primary health care experience and, to some extent, their health care outcomes, are largely dependent upon health care provider and patient interactions. That's why Simply Healthcare Plans, Inc. and Clear Health Alliance has an online learning site called *My Diverse Patients* that offers insight on how to communicate with your diverse patient population, including a course titled: *What Matters Most: Improving the Patient Experience*. Learn more by visiting the *My Diverse Patients* site at [www.mydiversepatients.com](http://www.mydiversepatients.com) or by visiting <https://provider.simplyhealthcareplans.com/florida-provider/provider-education> for Simply Healthcare Plans, Inc. providers and <https://provider.clearhealthalliance.com/florida-provider/provider-education> for Clear Health Alliance providers.

<https://provider.simplyhealthcareplans.com/florida-provider>

<https://provider.clearhealthalliance.com/florida-provider>

Simply Healthcare Plans, Inc. is a Managed Care Plan with a Florida Medicaid contract. Clear Health Alliance is a Managed Care Plan with a Florida Medicaid contract.

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