

July 2019

Amerigroup rebrand reminder for Florida Healthy Kids providers

This notice serves to remind Florida Healthy Kids (FHK) providers that, effective December 1, 2018, for regions 6, 7, 10 and 11, Amerigroup was rebranded to Simply Healthcare Plans, Inc. (Simply).

How do I submit claims for an FHK member?


For dates of service on or after December 1, 2018:

- Paper claims:
P.O. Box 61010
Virginia Beach, VA 23466-1010
- Electronic submission:
Availity Portal: <https://www.availity.com>

Payer ID:	SMPLY
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Did the member identification cards change?

Yes, members were given new Simply ID numbers and cards.

 Simply healthcare <small>An Anthem Company</small>	Effective Date:
	Subscriber #:
Florida Healthy Kids Program	
Member Name:	
Primary Care Provider (PCP):	
PCP Phone #:	
Copays:	
Office Visits: <\$5>	Vision: <\$0> Hospital: <\$0> Pharmacy: <\$5>
Emergency Room Visits: <\$10> Well-Child/Preventive Care: <\$0>	
(If preapproval is not requested.)	
RXBIN: <003858> RXPCN: <MA> RXGRP: <WK3A>	

<www.simplyhealthcareplans.com/medicaid>	
<Member Services>: <1-844-405-4298>	
TTY: <711>	
<24-hour Nurse HelpLine>: <1-844-405-4298>	
Provider Services: <1-844-405-4296>	
Vision Services: <1-855-418-1627>	
Over-the-counter Benefit: <1-888-628-2770>	
Behavioral Health: <1-800-221-5487>	
Payer ID = <SMPLY>	
Providers: Submit claims to <Simply Healthcare Plans, P.O. Box 61010, Virginia Beach, VA 23466-1010>	
Use of this card by any person other than the member is fraud.	
El uso de esta tarjeta por cualquier persona que no sea el miembro se consider	
FL13 10/18	

What services are covered under FHK?

- Well-child care
- PCP office visits
- Specialist office visits
- Diagnostic testing
- Prescription drugs
- Inpatient hospital stays
- Chiropractic services
- Podiatric services
- Maternity services and newborn care
- Family planning services
- Emergency services

www.simplyhealthcareplans.com/provider

Simply Healthcare Plans, Inc. is a Managed Care Plan with a Florida Medicaid contract.
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- Emergency transportation services
- Vision services
- Behavioral health services
- Substance abuse services
- Nursing facility services
- Therapy services
- Home health services
- Hospice services
- Durable medical equipment
- Prosthetic devices
- Organ transplants

What criteria must children meet for eligibility?

To be eligible for FHK, a child:

- Must be 5 to 18 years old.
- Must be a U.S. citizen or qualified noncitizen.
- Must not be eligible for Medicaid.
- Must not have health coverage.
- Must meet family income guidelines.

How to apply for FHK:

- Online: <https://www.healthykids.org>
- Call FHK at **1-888-540-KIDS (1-888-540-5437)**.

If you have additional questions or concerns, please contact Provider Services at **1-844-405-4296**.